

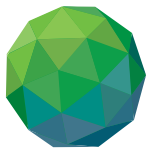
ADDENDUM NO. 2

Request for Proposal no. RFP 2022/011 – Implementation of Green Climate Fund’s Constituents Relationship Management (CRM) System and Related Processes

This Addendum no. 2 is issued to complement and will constitute integral part of the Request for Proposals. The original Request for Proposals Document will remain in full force and effect. Respondents shall take this Addendum into consideration when preparing and submitting their proposals.

1. GCF responses to clarifications from Bidders

Item	Question from Vendor	Answer from GCF
#1	Will GCF accept and consider a ready to use solution that has been developed for GCF Type operations versus a custom development project?	The solution should be deployed in MS Dynamics such that GCF can maintain it with Microsoft licenses following the Hyper Care period.
#2	Will GCF consider a proposal based on the deliverables outlined GCF’s RFI 2021-020?	The RFP reflects changes since the RFI – please address specifically the RFP in the proposal.
#3	Is the intend of the RFP, a staff augmentation plan?	No.
#4	Will you consider a ready to use solution as a serious contender? Such proposal would be a departure from the specific RFP format, would that qualify us for competing for this contract?	We aim to procure a solution as described in the RFP.
#5	Are any of GCF Staff assigned to work on this project, working in countries other than South Korea?	We have flexible work arrangements and remote work, compatible with core hours in Korea Standard Time.
#6	Have you accommodated vendors who are delivering services from Australia, US, India or Europe?	Yes, vendors from any country can apply.
#7	Is GCF focused on a customized development and integration versus leveraging out of the box functionality?	We are focused on leveraging out of the box functionality of MS Dynamics, with minimal customization and integration to support successful adoption and use. The vendor should provide process design, project management, and change management services to ensure this.



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Item	Question from Vendor	Answer from GCF
#8	Will GCF consider a solution based on an integrated Microsoft Dynamics system?	Yes, see #1 above.
#9	What is the timeline for the implementation of the project?	As described in the RFP timeline section, the go live is 30 June 2022.

Please take note.

Procurement Unit, Division of Support Services (DSS)
Green Climate Fund