6th March 2020

Reference: GCF/RFP/2020/001 – iPBMS

ADDENDUM NO. 3

This Addendum is issued to complement and will constitute integral part of Request for Proposal: ref GCF/RFP/2020/001 – intelligent Business Process Management System. The original Invitation document will remain in full force and effect. Respondents shall take this Addendum into consideration when preparing and submitting their proposal.

I. Responses to Requests for Clarifications

<table>
<thead>
<tr>
<th>No</th>
<th>Clarification requested</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>It is given that OAS system will maintain Workflow Process Logic Business Rules, how many business rules are there (estimation). Is it country specific, line of business specific?</td>
<td>We will not maintain OAS 1.0 once the workflow is migrated to the new system. We assume in the discovery phase, the successful bidder will go through the business processes to set up process logic and business rules, as the current OAS system’s infopath-based rules are not really up to date and relevant anymore. Largely, the Business rules will be business specific, not country specific, however there might be minor exceptions or rules that may be specific to the country. But as mentioned above the detailed business rules may only be uncovered in the discovery phase of the implementation project.</td>
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<td>2.</td>
<td>How are documents stored in the current system? (How are we getting files and how is the data migrated? Is it DB storage or content management system?)</td>
<td>The old system is based on SharePoint + InfoPath. Documents are shared in SharePoint document library.</td>
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<td>3.</td>
<td>Please provide information on GCF Database.</td>
<td>The old OAS system is based on SharePoint and we did not use DB feature of that system. As for integrated system that handles project information, we use Azure SQL database.</td>
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<td>4.</td>
<td>How is each external system (iPMS, Entity Portal, Country Portal, One Drive, SharePoint, Treasury &amp; Accounts, Exchange Server &amp; BI systems) connected with OAS 2.0 and what will be the purpose?</td>
<td>We assume most of the communication will be via RestAPI/WebHook, but if we see there are sufficient benefit, we can consider direct DB connection. iPMS - As this is our main DB for project information, any relevant info of entities and accreditation stages would need to be communicated, and also the system may need to read from iPMS on country or project information. Entity Portal - For Publishing information about an entity when it is accredited Country Portal - For Publishing information about countries covered by an entity SharePoint - Permanent Document Storage, if deemed as propriate. Treasury and Accounts - For Fees submission and invoicing Exchange Server - For sending receiving notifications BI System (Tableau and Power BI) - For Analytical reports</td>
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5. **How GCF usually organizes UAT, what is the possible duration for UAT?**

   Our internal ICT portfolio management team arranges UAT with business owners of the project. We assume 2 weeks of thorough testing for UAT. The test scenarios will be developed by the successful bidder (including the possibility for automation of test scripts). The tests will be executed by the GCF business users and the entire process will be moderated jointly by GCF/ICT and the successful bidder.

6. **Any performance testing, security testing need to be considered?**

   One consideration would be relevant to the simulation of not optimal internet connection of some of developing countries, and we would like to see if the UI of the web application will be still accessible in such environment. The system should perform without any degradation of normal performance while supporting the required number of simultaneous logins (TBD during discovery phase). As far as security is concerned the system should support the Role based access control.

7. **Do we need to propose on the post go-live support?**

   In financial proposal form, we asked bidders to provide hourly rate of the professional service. If you have a packaged version of go-live support, you can include it to the proposal as well.

8. **The outbreak of CoronaVirus is impacting South Korea at present, if the situation persists during the implementation, would there be a GCF point of contact to support the project team on any project implementation related request that we raise, e.g. other GCF systems readiness status check during the integration or data migration.**

   We have been working with international vendors remotely and have witnessed successful implementations. In such cases, GCF focal points have been assuming critical roles in between business owners and the vendors, already performing the work you mentioned. We believe this will stay true during this difficult period as well.

Kind regards

Green Climate Fund